

# Wolverine Lifetime Warranty

# Limited and transferable (Prorated if Transferred)

## What and Who is Covered and for How Long

Wolverine warrants to the original homeowner/consumer that its vinyl siding (except for Restoration Shapes sidings which carry a separate warranty) will be free from manufacturing defects – including peeling, flaking, blistering and corroding—when subject to normal and proper use. Should any such defect occur during the lifetime of the original purchaser (and as long as the original purchaser is still living and retains ownership of the property), Wolverine will pay to repair, replace or coat, at its option, any defective vinyl siding. Wolverine also reserves the right to refund the amount paid by the original owner for the vinyl siding and accessories plus the cost of its original installation.

In the event of repair, replacement or coating under the terms of this warranty, the <u>original</u> warranty shall apply to the replacement, repaired or coated vinyl siding and will extend for the balance of the warranty period in effect at the time the vinyl siding proved defective.

The lifetime coverage offered by this warranty automatically <u>ends</u> upon the sale of the property or death of the last of the original owners of the property at the time of installation.

The lifetime coverage in this warranty is designed to cover individual homeowners only. In the case of vinyl siding purchased by, or installed upon, property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residences, the warranty period will be 50 years following the installation of the vinyl siding (prorated as indicated in the Warranty Protection Schedule).

In the event of damage caused by hail during the warranty period, it is the owner's responsibility to pursue the cost of replacement or repair of damaged material through homeowner's insurance or any other applicable insurance coverage. Any cost incurred by the owner in excess of the insurance contribution will be reimbursed by Wolverine (excluding any insurance deductible), except that Wolverine will not be liable for costs in excess of the value of the replacement material required to replace the material damaged by hail. Wolverine will not be responsible for the cost of the labor required to install the vinyl siding or to replace any hail-damaged material.

All references in this warranty to vinyl siding include any Wolverine vinyl soffit which is installed in conjunction with the original vinyl siding.

## Transferability

If there is a change in ownership, the warranty may be transferred by the original purchaser of the vinyl siding to the new owner under the terms and conditions of this warranty. The warranty will then cover the period of 50 years following the installation of the vinyl siding and will be prorated as indicated in the Warranty Protection Schedule below. The fade protection coverage of this warranty is not transferrable.

## Limitations

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- misuse, abuse, neglect or improper handling or storage;
- improper installation or installation not in strict adherence to Wolverine's written instructions;

- use of accessories which do not properly receive and/or secure Wolverine vinyl siding;
- impact of foreign objects, fire, earthquake, flood, lightning, hurricane, tornado or other casualty or act of God;
- defects in, failure of or damage to the wall or material on which the vinyl siding was installed caused by movement, distortion, cracking or settling of the wall or material or the foundation of the building;
- any other cause not involving manufacturing defects in the material supplied by Wolverine.

The vinyl siding is not warranted against discoloration or other damage caused by air pollution (including but not limited to metallic oxides or metallic particles), mildew, exposure to harmful chemicals or normal weathering resulting from exposure to the elements.

Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains. The severity of any condition depends on the geographical location of the building, the cleanliness of the air in the area, and many other influences over which Wolverine has no control.

Wolverine warrants this product against excess fade beyond normal weathering, if caused by a manufacturing defect, and if reported to Wolverine in accordance with the notice provision contained in the "What the Customer Must Do" portion of the warranty. Excess fade is defined by a change in color greater than four (4) Hunter units as calculated according to ASTM D2244.

Wolverine shall have sole discretion to determine whether the vinyl siding has faded beyond normal weathering. If the vinyl siding is determined to have excessively faded, Wolverine will pay to repair, replace or coat, at its option, the defective vinyl siding. Wolverine also reserves the right to refund the amount paid by the original owner for the vinyl siding and accessories plus the cost of its initial installation. If the original costs cannot be determined by documentation, Wolverine shall have sole discretion to determine the amount of refund.

This warranty does not apply to vinyl siding which has been painted, varnished or similarly coated over the manufacturer's original finish (unless the coating is authorized by Wolverine pursuant to this warranty), or vinyl siding which has been distorted or melted due to an external heat source (including, but not limited to a barbecue grill, fire, or reflection from windows, doors, or other objects).

Wolverine reserves the right to discontinue or modify any of its products, including the color, without notice to the homeowner/consumer, and shall not be liable as a result of such discontinuance or modification, nor shall Wolverine be liable in the event the replacement material may vary in color or gloss in comparison to the original product as a result of normal weathering. If Wolverine replaces any material under this warranty, it may substitute products designated by Wolverine to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

### Other Conditions

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF WOLVERINE. PERTINENT STATE LAW SHALL CONTROL FOR WHAT PERIOD OF TIME FOLLOWING THE SALE A HOMEOWNER/ CONSUMER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WOLVERINE BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF THIS WARRANTY. WOLVERINE

DOES NOT AUTHORIZE ITS FIELD REPRESENTATIVES, DISTRIBUTORS OR DEALERS TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON, OR THE EXCLUSION OF, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. Failure to register this warranty shall not void the warranty or any of its terms.

## What the Customer Must Do

The homeowner/consumer must promptly notify Wolverine in writing of any manufacturing defect (or hail damage) promptly following its discovery, and provide proof of the date of purchase and installation, as well as proof of property ownership. All notifications should be sent to: Wolverine Siding Systems, 803 Belden Road, Jackson, MI 49203, Attn: Warranty Service Department. The homeowner may be required to submit a sample of the defective material to Wolverine for analysis. Wolverine will then investigate the claim and examine the material claimed to be defective. If a defect covered by this warranty is confirmed, Wolverine, within a reasonable amount of time after the inspection, will pay to repair, replace or coat the vinyl siding or refund the amount paid by the original owner for the vinyl siding and accessories plus the cost of its initial installation.

## Warranty Protection Schedule

Number of Years of Use Wolverine's Prorated Share of Obtained After Installation Warranty Obligation

Anytime during original purchaser's life .....100%

Subsequent owner and others entitled to 50-year prorated warranty:

0-5 years
6 years90%
7 years80%
8 years70%
9 years
10 years50%
11 years40%
12 years
13 years20%
14-50 years

This warranty is effective 1/1/05. It replaces all prior warranties.

Effective date: 1/1/05



## Care and Maintenance

While Wolverine vinyl siding resists most common household stains like oil and grease, it will become dirty like any other product that is exposed to atmospheric conditions. Chalk may also accumulate on the surface, a normal condition for all pigmented materials which are constantly exposed to sunlight and the elements.

Soil, grime and chalk should be removed from your vinyl products with the help of your garden hose. As with any cleaning operation, less streaking will result if the house is washed from the bottom up. For best performance of the material, and to keep a fresh, clean look, the product should be washed once per year unless local conditions require more maintenance.

If the hosing does not produce a satisfactory job, just follow these simple instructions:

#### Normal Maintenance

- 1. Get an ordinary, long-handled car washing brush at your auto supply store, or a hand brush with medium bristles.
- 2. Wash the siding using the following solution:
  - 1/3 cup detergent (e.g. Tide™,Fab™ or equivalent)\*
  - 2/3 cup Trisodium Phosphate (e.g. Soilax™,
  - Spic & Span™ or equivalent)\*
  - 4 quarts water

## CAUTION: Greater concentrations may cause damage to the siding.

#### Mildew

Mildew may be a problem in some areas. It appears as black or gray spots on the surface of the vinyl and is usually first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. For removal, use the solution previously mentioned, but substitute 1 quart 5% Sodium Hypochlorite (e.g. Clorox™ or equivalent)\* for 1 quart of water.

If the above solution does not readily remove the mildew spots, request a mildew type cleaner from your siding contractor.

#### Stubborn Stains

If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your siding contractor. However, remember, always test any cleaner on an inconspicuous area before full use.

Note: The chemical agents referenced herein may be hazardous to the user or to the environment. Be sure to follow all precautions and warnings on the product label, and particularly those which may be necessary to prevent personal injury. Please dispose of these chemical agents in a manner prescribed by the manufacturer. If you are unsure how to use or how to properly dispose of these chemical agents, contact the manufacturer of these products for instructions.

## **Important: Fire Safety Information**

- A. Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect vinyl building materials from fire.
- B. Rigid vinyl siding is made from organic materials and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as leaves, mulch and trash, away from vinyl siding.
- C. When rigid vinyl siding is exposed to significant heat or flame, the vinyl will soften, sag, melt, or burn, and may thereby expose material underneath. Care must be exercised when selecting underlayment materials because many underlayment materials are made from organic materials that are combustible. You should ascertain the fire properties of underlayment materials prior to installation. All building materials should be installed in accordance with local, state and federal building code and fire regulations.



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